

Accessibility statement for Shrivenham.org

This accessibility statement applies to Shrivenham.org.

This website is run by Shrivenham Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- you cannot skip to the main content when using a screen reader
- there's a limit to how far you can magnify the map on our 'Maps & Directions' page

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email clerk@shrivenham.org
- call 01793 782925
- Shrivenham Parish Council, 2 Highworth Road, Shrivenham, SN6 8BL

We'll consider your request and get back to you in 28 days.

If you cannot view the map on our 'Maps & Directions' page, call or email us for directions. Contact details are on <http://www.shrivenham.org/information-centre/>

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: The Clerk to the Council. Email clerk@shrivenham.org. See above for other contact details.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the ‘accessibility regulations’). If you’re not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

Find out how to contact us <http://www.shrivenham.org/information-centre/>

Technical information about this website’s accessibility

Shrivenham Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances and exemptions listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

- Limitations in the content management system mean that highlighting of fields in forms cannot be improved.
- The content of forms cannot be reviewed before sending
- Links in the navigation and text cannot be highlighted more clearly than the default provided by the management system.
- You cannot skip to the main content on pages.
- Font sizes cannot be changed by user.

All of the above are outside the capability of the proprietary content management system in use on the site (Ionos My Website).

We have no plans to improve these areas of non-compliance.

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content).

We plan to add text alternatives for all images by September 2020. When we publish new content we’ll make sure our use of images meets accessibility standards.

Disproportionate burden

Navigation and accessing information

There's no way to skip the repeated content in the page header (for example, a 'skip to main content' option).

It's not possible for users to change text size without some of the content overlapping.

Interactive tools and transactions

We've assessed the cost of fixing the issues with navigation and accessing information, and with interactive tools and transactions. We believe that doing so now would be a [disproportionate burden](#) within the meaning of the accessibility regulations. We will make another assessment when the supplier contract is up for renewal, likely to be in 3 years.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents. By September 2020, we plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. For example, we do not plan to fix minutes and agenda of Parish Council and Barrington Trust prior to November 2020.

Any new PDFs or Word documents we publish will meet accessibility standards.

Live video

We do not plan to add captions to live video streams because live video is [exempt from meeting the accessibility regulations](#).

What we're doing to improve accessibility

We will monitor all new content to ensure that it meets accessibility standards as far as possible.

At such time as we are upgrading the website content management system, we will be guided by the desire to maximise accessibility.

Preparation of this accessibility statement

This statement was prepared on 27th November 2020. It was last reviewed on 27th November 2020..

This website was last tested on 20th November 2020. The test was carried out by web site design consultant, Mark Woodman.

All pages on the site were checked and tested against the accessibility criteria. A sample of typical documents were assessed for compliance.